

Digital Power Technologies B.V. ("Digital Power") Limited Product Warranty

This Limited Product Warranty covers the "Covered Products" defined in the table below, is valid only for the duration of the applicable "Warranty Period" defined in the table below and is subject to the following terms and conditions:

Covered Products	Warranty Period
SUN2000 Series Inverters: SUN2000-30/36/40KTL-M3 SUN2000-50KTL-M3 SUN2000-60KTL-M0 SUN2000-100KTL-M1 SUN2000-105/185KTL-H1/215KTL-H0/H3 SUN2000-330KTL-H1/H2	Sixty (60) months starting Ninety (90) days after shipment.
Communications & Monitoring: SmartACU2000D, Smart Logger3000A/B	Twenty four (24) months starting Ninety (90) days after shipment.
Smart Transformer Station: STS-6000K-H1, STS-3000K-H1, Jupiter-9000-H1/6000-H1/3000-H1	Twenty four (24) months starting Ninety (90) days after shipment.
UPS: DBU-20, DPU-30	Twelve (12) months starting 90 days after products shipment.

Note:

The SUN2000 series inverter which was sold before, the warranty condition would be kept remaining valid according to the contract signed.

During the Warranty Period, in the event that a Covered Product is found to have a non-conformity or defect in the workmanship or materials occurring during normal use of the Covered Product, Digital Power will, subject to the terms set out below, replace the Covered Product with a product that is functionally equivalent (in relation to feature, function, fit compatible, default software version) to, or better than, the defective Covered Product detailed in the warranty claim ("Replacement Product") and the terms of this Limited Product Warranty shall apply to any Replacement Products supplied by Digital Power under this Limited Product Warranty. A Replacement Product shall be the Purchaser's sole and entire remedy in respect of any non-conformity of or defects in the Covered Products.

Where the Replacement Product is an Inverter, it shall be covered by this Limited Product Warranty for the remaining Warranty Period or three hundred sixty (360) days from the date of replacement, whichever is longer. Where the Replacement Product is a SmartLogger or SmartACU or SmartPID, it shall be covered by this Limited Product Warranty for the remaining Warranty Period or ninety (90) days from the date of replacement, whichever is longer. Following a replacement, the Replacement Product will become the property of the Purchaser and the defective Covered Product shall become the property of Digital Power.

Where the Replacement Product is STS or its component, it shall be covered by this Limited Product Warranty for the remaining Warranty Period only. Following a replacement, the Replacement Product will become the property of the Customer and the defective Covered Product shall become the property of Digital Power.

Standard Warranty Extension Procedure

The Warranty Period for Inverters can be extended up to a period of ten (10), fifteen (15) or twenty (20) years, at an additional cost to the Purchaser (“Extended Warranty”). An Extended Warranty can only be purchased during the warranty valid period.

Any Extended Warranty shall be in accordance with and subject to the same terms and conditions as the standard Warranty Period.

Claiming Under the Warranty

To claim under this Limited Product Warranty Purchaser shall promptly after discovery of a non-conformity or defect in workmanship or materials in the Covered Products, report the non-conformity or defect to Digital Power by contacting the Digital Power Purchaser Services Help Desk (contact details as below) and providing the following information:

- i) a short description of the non-conformity or defect; including but not limited to input & output parameters, alarm ID, reason ID and data exported from the Inverter;
- ii) product serial number; and
- iii) a copy of the purchase receipt.

Claiming under this Limited Product Warranty is conditional upon such information being provided.

- **The Purchaser Services Help Desk** can be contacted via:
Free phone: 00 80 03 38 88 888
Email: eu_inverter_support@huawei.com
- **Online Technical Support:** <http://solar.huawei.com/eu/>
Purchaser can find user manual and other information on the website.

Product Replacement

Digital Power will, upon receipt of a warranty claim, determine whether the claim is covered by this Limited Product Warranty. If Digital Power determines that the claim is not covered by this Limited Product Warranty, it will notify Purchaser setting out the reasons why the claim has been rejected. If Digital Power determines the claim is covered by this Limited Product Warranty, then Digital Power will provide the Purchaser with a Replacement Product.

For inverters, SACU and Smartloggers, where Digital Power opts to provide a Replacement Product, Digital Power will deliver the Replacement Product to the Purchaser’s nominated site within the European Union Countries, normally within two (2) to five (5) “Working Days” (being Monday to Friday but excluding public and bank holidays) after the warranty claim has been logged, investigated and confirmed.

For STS’s transformer, RMU and Battery, where Digital Power opts to provide a Replacement Product, Digital Power will deliver the Replacement product will be delivered within ninety (90) days after the warranty has been logged, investigated and confirmed. For other STS components including UPS, where Digital Power opts to provide a Replacement Product, Digital Power will deliver the Replacement Product to the Customer’s nominated site within the European Union countries, within seven (7) “Working Days” (being Monday to Friday but excluding public and bank holidays) after the warranty claim has been logged, investigated and confirmed.

Within fifteen (15) Working Days of the Purchaser receiving the Replacement Product, the Purchaser shall return the defective Covered Product to Digital Power in its original packaging or the packaging removed from the Replacement Product (or failing that, in safe and secure packaging to prevent any damage in transit). Digital Power will organize the collection in coordination with customer. Digital Power is only responsible for the transportation. If there are any special requirements beyond transportation, the customer is responsible for the corresponding expenses.

Digital Power reserves the right to charge the Purchaser for the cost of the defective Covered Product, and Purchaser agrees by making a warranty claim to pay such charges, if:

- (i) a Replacement Product has been dispatched to the Purchaser but the defective Covered Product is not returned to Digital Power on time;
- (ii) on inspection, a Covered Product returned does not match the one described in the warranty claim;
- (iii) on inspection, a Covered Product is found not to be covered by this Limited Product Warranty or the Limited Product Warranty has been invalidated as set out below.

Huawei Product Lifecycle

Huawei product lifecycle regulation is subject to the Product End of Life Policy, which can refer to the URL address of Huawei official website: <https://support.huawei.com/ecolumnsweb/en/warranty-policy>

Except as otherwise explicitly provided by law, Supplier does not guarantee that the software, including but not limited to third party software or open source software, will perform error-free or uninterrupted or that Supplier will correct all errors. In addition, due to the continual development of new techniques for intruding upon and attacking networks, Supplier does not warrant that the Software or any equipment, system or network on which the Software is used will be free of vulnerability to intrusion or attack.

Payment of the Installer Call-out Fee and Fault Inverter Transportation Costs

Following the replacement and receipt by Digital Power of a defective Covered Product (only apply to inverters and SmartLogger, SmartACU), Digital Power will pay the Purchaser a fee of €110 (including VAT) per Covered Product within the Warranty Period ("Installer Call-out Fee") along with reasonable transportation fees, provided that such transportation fees have been mutually agreed prior to the return by the Purchaser of the defective Covered Product. The payment of the Installer Call-out Fee and any agreed transportation fee will be processed by Digital Power, or by a service company on behalf of Digital Power, within sixty (60) days after receipt by Digital Power of the defective Covered Product.

Limits to Cover

This Limited Product Warranty only applies to the hardware of the Covered Products and does not apply to any components, which are separate from the Covered Products such as ancillary equipment, consumable and mechanical parts for mounting, or protective coatings that are designed to diminish over time (except where the defect has occurred due to a defect in materials or workmanship).

This Limited Product Warranty only applies to Purchasers who have purchased the Covered Products directly from Digital Power in the European Union Countries (Not include islands). The Limited Warranty may be transferred from buyer to any assignee within in the European Union Countries (Not include islands), and will remain in effect for the time period remaining under the foregoing warranties. Digital Power only process the transportation in European Union Countries (not include islands)

This Limited Product Warranty only applies where the installation and any removal and reinstallation has been carried out in accordance with the installation directions and user guidelines which are provided with the Covered Products (“Documentation”).

This Limited Product Warranty will be invalidated if the serial number of the Covered Product has been removed or defaced.

Exclusions

This Limited Product Warranty does not cover defects or damage resulting from:

- (i) Warranty does not cover damages incurred as a result of the incorrect installation or used of the equipment with regards to the user manual provided by Digital Power;
- (ii) failure by the Purchaser to install and operate the Covered Product in accordance with the Digital Power product specifications
- (iii) the Covered Product being used other than its normal and customary manner;
- (iv) unauthorized disassembly, repair, alteration or modifications
- (v) misuse, abuse, intentional damage, negligence or accidental damage;
- (vi) improper testing, operation, maintenance, or installation including without limitation:
 - (a) failure to meet the system requirements provided in writing for a safe operating environment or external electric parameters;
 - (b) failure to operate the Covered Products in compliance with the operation manual and/or user guides of the Covered Products.
 - (c) relocation and installation of the system other than in compliance with Digital Power’s requirements;
- (vii) damage due to use of incorrect voltage
- (viii) directly caused by problems in system infrastructure;
- (ix) improper storage, shipping, handling or usage of the Covered Products; and
- (x) force majeure events (including but not limited to act of public enemy, acts of governmental bodies or agencies foreign or domestic, sabotage, riot, fire, floods, typhoons, explosions or other catastrophes, epidemics or quarantine restrictions, labour unrest, or labour shortages, accident, freight embargoes, or any other event beyond the control of Digital Power) for the period of time occasioned by any such occurrence.

The Limited Product Warranty does not cover cosmetic damage or superficial defects, dents, marks or scratches which do not influence the proper functioning of the Covered Product.

Limitation of Liability

This Limited Product Warranty shall be in lieu of all other warranties, unless otherwise agreed on a given contract signed between Digital Power and the Purchaser, conditions or guarantees as to description, quality, fitness for any particular purpose, satisfactory or merchantable quality of the Covered Products or any other warranty, condition or guarantee whether express or implied.

Digital Power shall not be under any liability whether in contract, tort or otherwise in respect of any non-conformity of or defect in the Covered Products or for any injury, damage or loss resulting from such non-conformity or defect or for any loss of contracts, loss of revenue, general indirect losses, loss of use loss of earnings or profits or business, business interruption or for any extra operating expense or any indirect,

consequential or economic damages or losses whatsoever and howsoever caused. The remedies specified in this Limited Product Warranty shall be the Purchaser's sole and entire remedy in respect of any non-conformity of or defects in the Covered Products.

Notwithstanding the foregoing, nothing in this Limited Product Warranty shall limit Digital Power's liability for:

- (i) death or personal injury;
- (ii) fraud or fraudulent misrepresentation; or
- (iii) any other liability that cannot be limited or excluded as a matter of applicable mandatory law.

General

- (i) No one other than an authorized representative of Digital Power may make any modification, extension, or addition to this Limited Product Warranty.
- (ii) If any provision of this Limited Product Warranty is held by any court or award in arbitration to be invalid or unenforceable, the validity or enforceability of such provision shall not affect the other provisions of this Limited Product Warranty which shall remain in full force and effect.
- (iii) This provisions pertaining to warranty is governed by and construed under the laws of Netherlands and each party hereby submits to the exclusive jurisdiction of the courts of Netherlands.